Air Fryer Troubleshooting Checklist

Identify the problem safely before attempting any checks.

01 Check for danger signs first

- [ ] Sparks, melting or electrical burning smell
- [ ] Damaged cord or plug, hot or discolored outlet
- [ ] Unexplained smoke or repeated breaker trips

STOP if any box applies or you are unsure.

Do not restart or test the appliance. Disconnect power only if safe; do not touch a damaged or sparking plug. If there is a fire, leave, stay outside and call 911 (US). Never use water on an electrical or grease fire.

02 Check the recall and manual

- [ ] Exact model and serial/date range checked for recalls.
- [ ] Official instructions found for the exact model.
- [ ] Matching recall or uncertain result: stop and follow official guidance.

CPSC recall search: cpsc.gov/Recalls

03 Select the symptom you observed

- [ ] No power / blank display
- [ ] Runs but does not heat
- [ ] Unexpected shutdown
- [ ] Slow cooking
- [ ] Uneven cooking
- [ ] Soggy food
- [ ] Smoke or uncertain steam
- [ ] Unusual odor
- [ ] Grinding or rattling
- [ ] Error code / unusual display

04 Safe external checks (only if no danger signs or recall)

- [ ] Reviewed cooking mode, temperature, timer and drawer position.
- [ ] Checked food load and spacing against the recipe and manual.
- [ ] Checked external vents and accessible parts after cooling and unplugging.
- [ ] Stopped if the fault persisted or any warning sign appeared.

Never open the housing, bypass a safety switch or repeatedly reset a faulty unit. This worksheet is not an electrical diagnosis or proof of appliance safety.

Record the Problem

Complete this page using observations you already have. Do not recreate a fault.

01 Appliance and purchase details

Brand

Full model number / suffix

Serial number / date code

Purchase date / retailer

Warranty expiry / status

Exact error code or message

☐ Receipt available ☐ Model label photo available ☐ Manual found

☐ Recall checked ☐ No match found ☐ Match / uncertain (stop use)

Recall notice / official remedy, if applicable

02 Describe what happened

Cooking mode / temperature

Food load / elapsed time

Sequence of events, warning signs and checks already completed:

03 Manufacturer support and next action

Support contact / date

Case or reference number

Advice received / authorized remedy:

☐ Keep out of use ☐ Warranty / recall remedy ☐ Authorized service

☐ Replacement advised ☐ Follow documented safe-use advice

CPSC recalls **USFA appliance and electrical safety** **Fryer Bites**